

# Working with volunteers

## Best Practice 1 Valuing the role of volunteers



### How important are volunteers to your group?

Many groups know that volunteers are the backbone of their organization. But has your group actually stated this anywhere? Has it made it clear that volunteers are important to your organization?

Your board can send a strong signal to volunteers, staff and the public by putting your commitment to volunteers in writing. State that you are committed to having volunteers contributing their ideas and skills at all levels of the organization. Put it in your mission statement. Say it in your volunteer recruitment information.

Demonstrate this commitment to volunteers by getting them involved in your group's planning processes and decisions. Put some money and staff time aside to work on building a volunteer program that takes care of volunteers. Be sure you have space and equipment for volunteers. Train staff on how to work with volunteers. Show commitment and you will get commitment back.

This is one of a series of ten best practices on volunteer management based on the Canadian Code for Volunteer Involvement (CCVI).

Call 456-4304 or email [info@volunteerbureau.yk.ca](mailto:info@volunteerbureau.yk.ca) for more information.

